

MARCH 2025



MARCH 2026



THE SCALE OF THE CRISIS

INCREASINGLY REFINED AND OPERATIONAL →

1

2025 PIT Count (conducted Jan. 2025)

Unsheltered

 3,959

Official one-night benchmark snapshot used for public accountability and comparison over time.

Underrepresentative. Covers areas surveyors can safely access and did not count the many people found in waterways.

2

City planning estimate (Feb. 2025)

Unsheltered

 5,477

Developed before 2025 PIT results were available, using City operational data.

Includes the waterway count. The City found many people living in the waterways, and that effort covered only 26 miles, not the full waterways.

3

Updated model estimate (Aug. 2026)

Unsheltered

 3,702

Incorporates City administrative data through July 31, targeted field validation, and methodology improvements.

32%
decrease

The estimated unsheltered population is down ~1,775 people since February 2025. From ~5,477 in the February 2025 planning estimate to ~3,702 in the August 2026 model estimate.

THE PERCEPTION OF THE CRISIS

THOUSANDS OF
PEOPLE MOVED
INDOORS



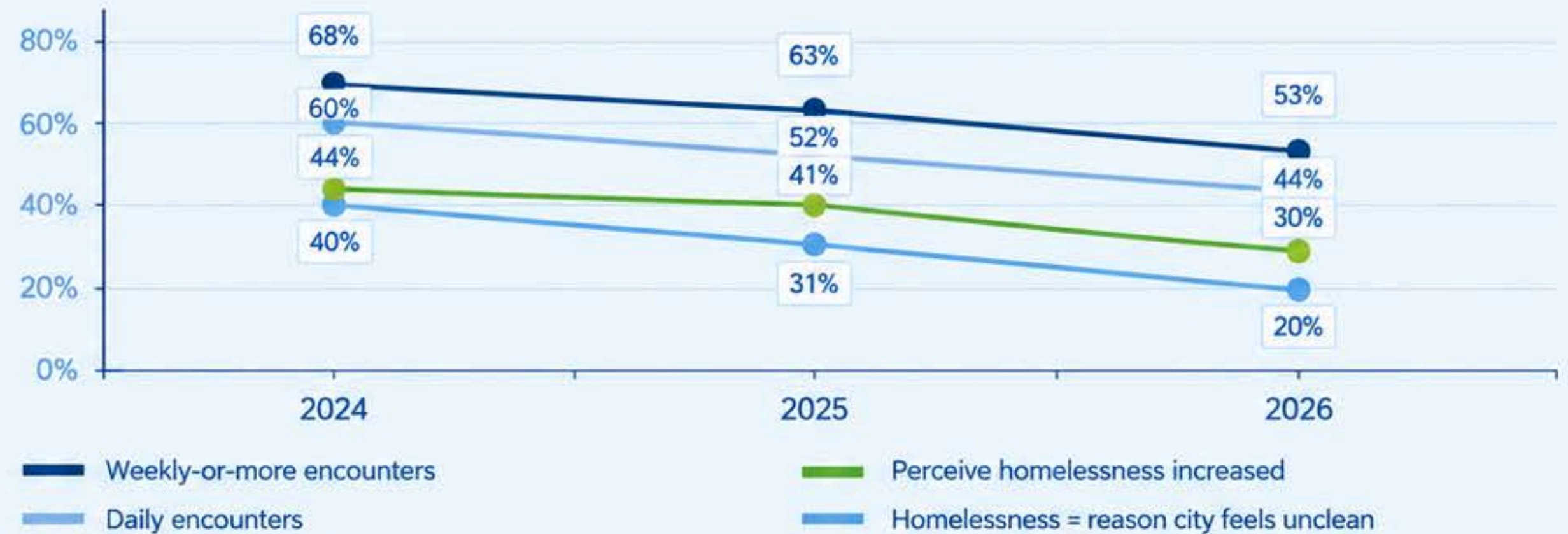
UNWANTED
ENCOUNTERS
ARE DOWN

PERCEPTIONS
ARE SHIFTING



DOWNTOWN
SENTIMENT
IMPROVED

COMMUNITY PERCEPTION SURVEY



-10 pts ↓
Weekly-or-more
encounters

68% - 2024 • 53% - 2026

-14 pts ↓
Daily encounters

44% - 2024 • 30% - 2026

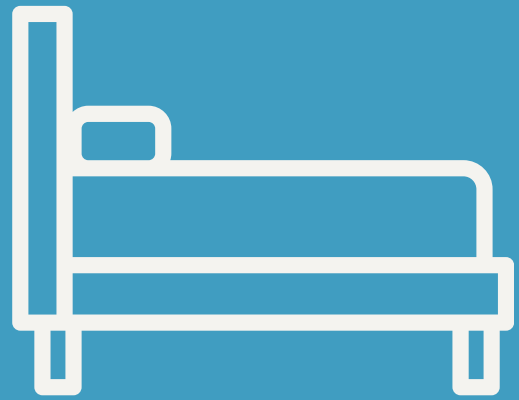
-20 pts ↓
Perceive increase

40% - 2024 • 20% - 2026

+9 pts ↑
Perceive decrease

8% - 2024 • 17% - 2026

THE SOLUTIONS TO THE CRISIS



**BUILT OUT A
SHELTER SYSTEM
OF 2,200 BEDS**

**ESTABLISHED
NO
ENCAMPMENT
ZONES**



**INCREASING
GRADUATIONS TO
PERMANENT
HOUSING**



**CREATED A
NEIGHBORHOOD
QUALITY OF LIFE (NQL)
UNIT WITHIN SJPd**

**TO ENFORCE AN UPDATED CODE OF CONDUCT AIMED AT
IMPROVING ON-STREET CONDITIONS**

BIGGEST BARRIERS TO SOLVING THE CRISIS



*SAN JOSE STILL HAS **3,700** PEOPLE LIVING OUTDOORS*



BARRIER 1:

Big Cities Can't Solve This Crisis Alone

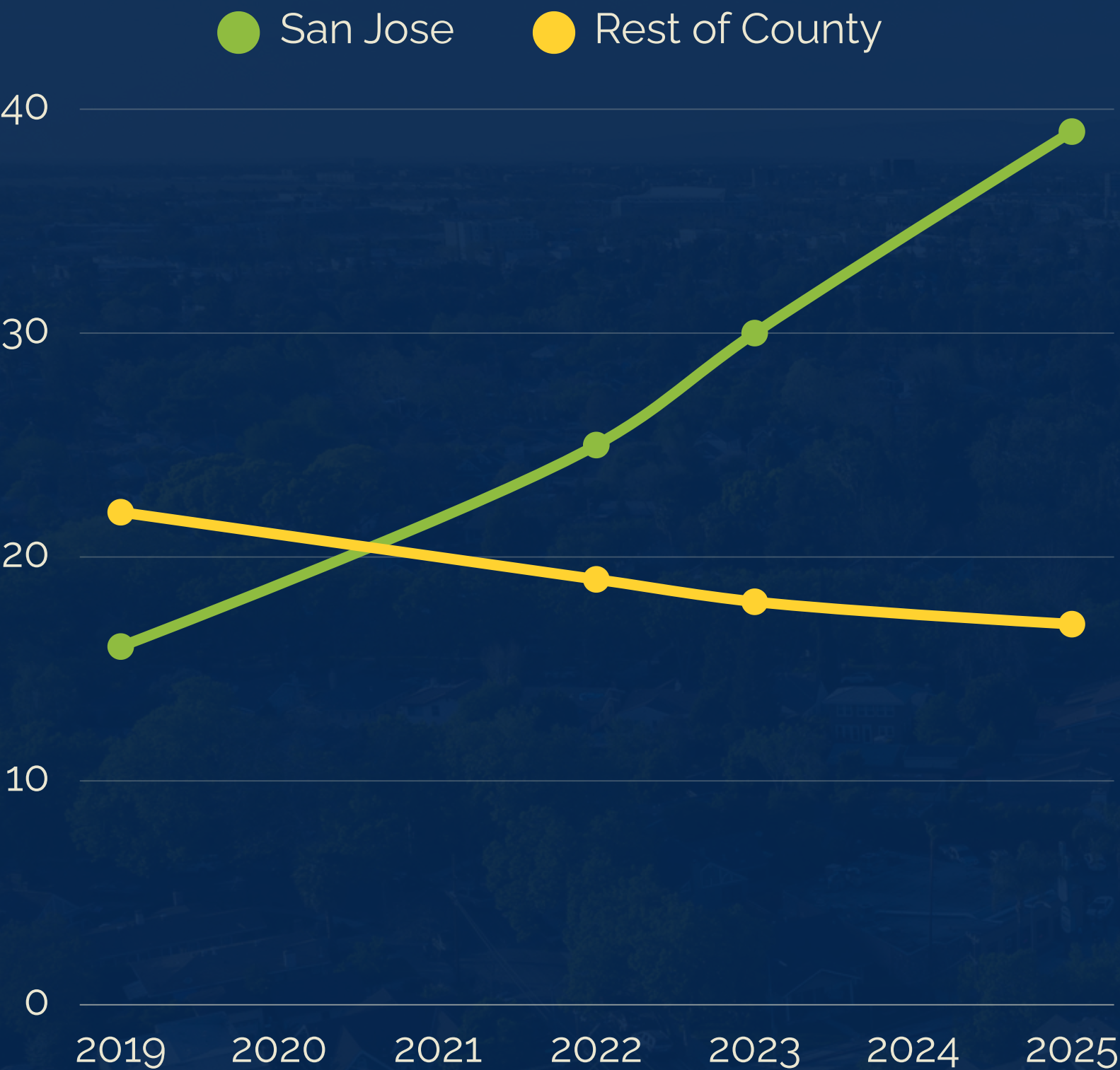
BARRIER 2:

Lack of Access to and Acceptance of Treatment



BARRIER 1:

BIG CITIES CAN'T SOLVE THE CRISIS ALONE



**+9.5
PTS**

**SAN JOSÉ SHELTERED
RATE CLIMBED FROM
29.6% (2023)
TO 39.1% (2025)**

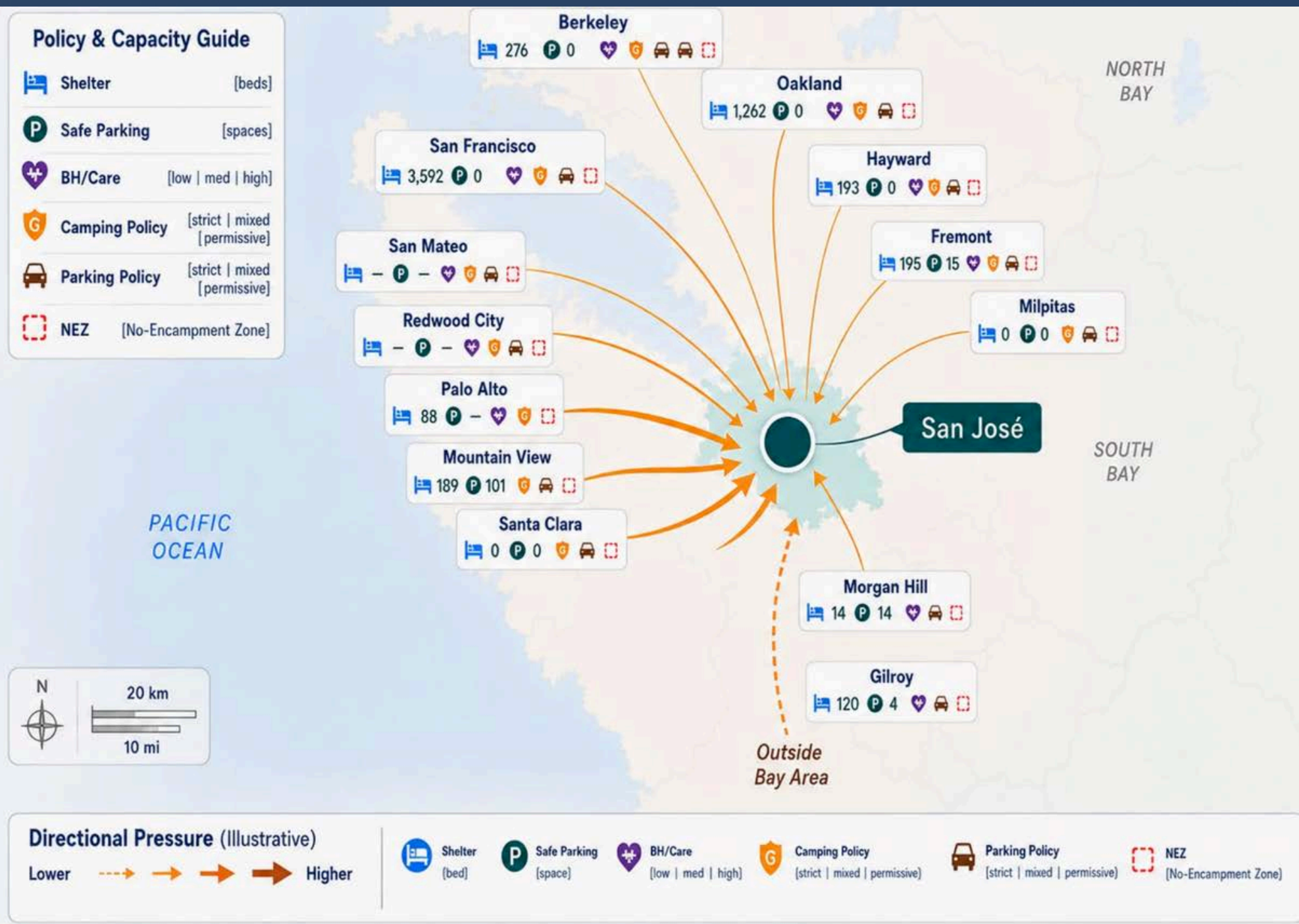
**-1.3
PTS**

**COUNTY SHELTERED RATE
DROPPED FROM 17.8%
(2023) TO 16.5% (2025)**

SOURCE: SANTA CLARA COUNTY POINT-IN-TIME COUNT, 2019-2025, AND CITY INTERIM HOUSING SITE INVENTORY.

BARRIER 1:

REGIONAL INFLOW OF HOMELESSNESS



WHY PEOPLE MOVE

- Easier access to services, shelter, or safe parking
- Ability to stay with belongings, pets, or vehicles
- Existing networks and familiarity

REGIONAL POLICY EFFECT

- More camping and parking restrictions shift pressure across jurisdictions
- San José receives inflow

HOW IT AFFECTS SAN JOSÉ

- Local outcomes are impacted by regional geography
- Capacity planning must account for inflow, not just local counts

BARRIER 1:

A FAIR SHARE FRAMEWORK

**DEFINING CLEAR
RESPONSIBILITIES FOR
CITIES AND COUNTIES**



**CREATING NO INCOME
LEVEL ON RHNA TARGETS**

**REQUIRING COUNTIES TO
PAY 50% OF OPERATING
COSTS AT INTERIM
HOUSING**



SENATE BILL 16

BARRIER 2:

LACK OF ACCESS TO AND ACCEPTANCE OF TREATMENT

The Most Vulnerable People (MVP) Pilot:

- **60** High Utilizers Living in Downtown
 - **40** People Came Indoors
 - **20** People Refused

Of the **40** People Who Accepted Housing:

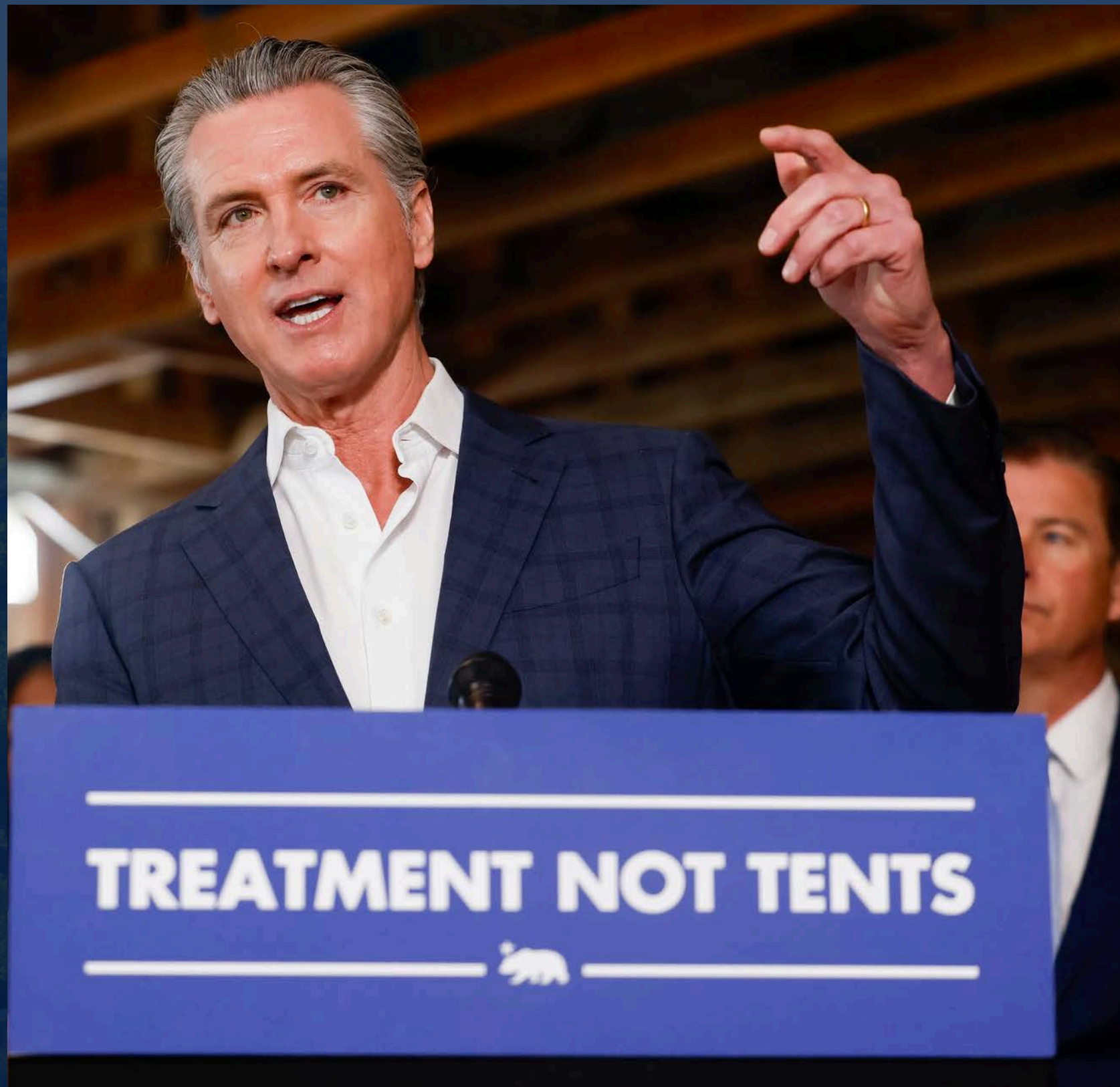
- **24** Needed Intensive Behavioral Health Treatment from the County
- **15** Immediately Returned to the Streets



**PILOT RESULTS: EVEN WHEN CITIES AND COUNTIES WORK TOGETHER,
WE DON'T HAVE THE TOOLS WE NEED TO HELP OUR MOST VULNERABLE**

BARRIER 2:

EXPANDING ACCESS TO TREATMENT



**PROBLEM: CALIFORNIA IS SHORT
~8,000 PSYCHIATRIC AND LIVE-IN
TREATMENT BEDS. 24 COUNTIES HAVE
NO ACUTE PSYCHIATRIC BEDS AT ALL
(RAND)**

Existing Solution:

**Prop 1 – Funded 6,900+ Residential
Treatment Beds**

Emerging Solution:

**Rehab Criminal Justice System Beds
into Treatment Facilities**

BARRIER 2:

MANDATING TREATMENT WHEN AVAILABLE

Existing solutions:

- CARE Courts
- Conservatorship
- Prop 36



Pain points:

- Bar for entry is too high, too late
- Too many opt-in checkpoints across the system
- Limited outpatient and inpatient treatment capacity



WHAT WE NEED NEXT CYCLE

A Fair Share Framework



More Treatment Beds



Tools to Mandate Treatment



A photograph of a modern building with a curved, metallic facade, possibly a library or a government building. The image is overlaid with a dark blue tint. In the foreground, two people are walking away from the camera on a walkway. The word "Questions?" is written in large, bold, yellow letters across the center of the image.

Questions?

OFFICE OF MAYOR MATT MAHAN